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This book presents a citizen-centric perspective of the dual components of e-government and e-governance. E-government refers to the practice of online public reporting by government to citizens, and to service delivery via the Internet. E-governance represents the initiatives for citizens to participate and provide their opinion on government websites. This volume in the Public Solutions Handbook Series focuses on various e-government initiatives from the United States and abroad, and will help guide public service practitioners in their transformation to e-government. The book provides important recommendations and suggestions oriented towards practitioners, and makes a significant contribution to e-government by showcasing successful models and highlighting the lessons learned in the implementation processes. Chapter coverage includes:

- * Online fiscal transparency
- * Performance reporting
- * Improving citizen participation
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Editorial Review

About the Author

Aroon Manoharan is an Associate Professor in the department of Public Policy and Public Affairs at the University of Massachusetts Boston, USA. His research focuses on e-governance, performance measurement and reporting, strategic planning, organization theory, and intergovernmental relations. His work has been published in the *American Review of Public Administration*, *State and Local Government Review*, *Public Administration Quarterly*, *International Journal of Public Administration*, *International Journal of Organization Theory and Behavior*, and *International Public Management Review*. He holds an MPA from Kansas State University and a PhD from the School of Public Affairs and Administration, Rutgers University–Newark, USA.

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