



Improving Business Intelligence: The Six Sigma Way

By Dorothy Miller

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A unique guide to breakthrough improvement for Business Intelligence using Six Sigma. The Six Sigma Way for Business Intelligence is here. This is a customized, practical program which covers everything for Six Sigma Business Intelligence. There is even a full slate of newly defined metrics. The book topics include: The Six Sigma Business Intelligence Initiative; Six Sigma BI - the concepts, process and statistics; The Breakthrough Formula for Improvement; Defined metrics, standards and rules; How and What to Measure; The Six Sigma Customers; Critical to Quality Factors; The Causal and Impacting Factors; and full details on your Six Sigma Project Improvement Portfolio.

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About the Author

Dorothy Miller is a consultant, writer and trainer with over twenty-five years in information technology.

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